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Legal perspective of cancel culture and boycotting in Pakistan

Sayal Khan

Department of Law of Dadabhoy Institute of Higher Education, Pakistan, Email: sialkhan97@yahoo.com

Dr. Tansif Ur Rehman

Department of Law, Dadabhoy Institute of Higher Education, Pakistan,

Email: tansif@live.com

Nasir Abbas

Department of Law of Dadabhoy Institute of Higher Education, Pakistan,

Email: nasirabbas447@gmail.com

Prof. Dr. Sobia Anees Shahzad

Department of Sociology, University of Karachi,

Email: sobia.soc@live.com

Adnan Zawar

M. Phill, Research Scholar, Institute of Social & Cultural Studies, University of the Punjab,

Email: adnan.zawar@gmail.com

Mehmood Ahmed Usmani

Research Scholar, Department of Sociology, University of Karachi,

Email: mehmoodausmani@gmail.com

Syed Adeel Ali Bukhari

Ph.D. Research Scholar, Department of Public Administration, University of Karachi,

Email: adeelali84@hotmail.com

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Abstract

Cancel culture and boycotting have emerged as significant social phenomena in Pakistan, reflecting the interplay between social media dynamics and legal frameworks. This article explores the legal perspective surrounding these practices, examining how existing laws address defamation, freedom of expression, and consumer rights. It highlights the tensions between public accountability and individual rights, particularly in the context of political dissent and social justice movements. The analysis reveals the challenges individuals and organizations face in navigating legal repercussions while advocating for change. The study aims to contribute to the discourse on the implications of cancel culture and boycotting within the Pakistani legal system, offering insights into potential reforms that balance societal values with legal protections.

Keywords: boycotting, cancel culture, freedom of expression, legal framework. Pakistan.

Introduction

Cancel culture and boycotting have emerged as significant social phenomena globally, with Pakistan witnessing a notable rise in these practices, particularly in the context of social media activism. These phenomena reflect a shift in how society engages with accountability, often challenging traditional power structures (Abdulkadir, 2024). In Pakistan, platforms like Twitter, Facebook, and Instagram have become arenas for public discourse, allowing individuals to express dissent and mobilize against perceived injustices. This shift necessitates critically examining the legal implications surrounding cancel culture and boycotting, especially regarding how existing laws respond to these emerging social dynamics (Niazi, 2023).

The legal framework in Pakistan is shaped by various laws that govern defamation, freedom of expression, and consumer rights (Uddin, 2023). The Constitution of Pakistan guarantees the right to free speech, yet this





right is often tested in the face of cancel culture, where public shaming and online boycotts can lead to reputational harm (Jamil, 2023). Cases of individuals being subjected to social media backlash raise questions about the extent to which freedom of expression can be exercised without infringing upon the rights of others (Naeem et al., 2023). Legal scholars argue that while individuals have the right to voice their opinions, the repercussions of cancel culture can lead to self-censorship and a chilling effect on discourse (Leghari et al., 2024).

Moreover, the tension between public accountability and individual rights is particularly pronounced in cases involving political dissent and social justice movements. Activists often use social media to call for boycotts of businesses or public figures deemed unethical, which can result in significant economic repercussions for those targeted. However, these actions also invite legal scrutiny as individuals and organizations seek to protect their reputations and livelihoods. The intersection of social movements and legal standards presents a complex landscape where advocates must navigate potential legal consequences while striving for social change (Afzal, 2024).

This study aims to contribute to the discourse surrounding cancel culture and boycotting within the Pakistani legal system. By examining the implications of these social practices, it seeks to offer insights into potential reforms that could balance societal values with legal protections. Understanding the legal perspective on cancel culture is vital for navigating its complexities and fostering a more informed public discourse in Pakistan.

Research Justification

The rise of cancel culture and boycotting in Pakistan presents a crucial study area, particularly as these phenomena increasingly intersect with legal frameworks and societal norms. As social media platforms amplify voices and mobilize collective action, understanding the legal implications becomes imperative for individuals and organizations. Current legal structures often lag behind rapid social changes, resulting in a complex interplay between freedom of expression and potential reputational harm. The existing literature highlights a growing concern about self-censorship among individuals who fear backlash from social





media campaigns, thus inhibiting open discourse and dialogue (Abbasi et al., 2023).

Moreover, as activists leverage social media for social justice, the economic ramifications for targeted entities raise essential questions about accountability and legal protection. This study aims to fill a gap in the literature by examining specific studies that illustrate how existing laws are applied and interpreted in the context of cancel culture. Doing so seeks to inform policymakers and legal practitioners about reforms that could enhance protections for free speech and individual rights, ultimately contributing to a more equitable discourse in Pakistan.

Research Methodology

This study employed a systematic review methodology, with research objectives established accordingly. A comprehensive literature review was conducted (Komba & Lwoga, 2020). Research findings were categorized based on their content (Hiver et al., 2021; Petticrew & Roberts, 2006), and classified information was incorporated into the study by organizing it into headings (Gan et al., 2021; Pawson et al., 2005). The evaluation of classified information and titles formed the basis of the study (Page, 2021; Rahi, 2017), ensuring the integrity of the research subject and its contents (Egger et al., 2022; Victor, 2008).

Literature Review

The rise of cancel culture and boycotting in Pakistan has prompted significant scholarly attention, particularly regarding its legal implications. This literature review synthesizes recent studies that explore the intersections of social media, legal frameworks, and societal norms in the context of these phenomena.

Defining Cancel Culture and Boycotting

Cancel culture can be understood as a collective action where individuals or groups face public backlash, often through social media platforms, for perceived transgressions (Buchman, 2023). With emphasizes that this phenomenon is not merely about personal accountability but reflects broader societal dynamics where marginalized voices seek to challenge prevailing narratives. Boycotting, on the other hand, typically involves withdrawing support from individuals, organizations, or products to effect change argues that while boycotting can serve as a powerful tool





for social justice, it can also lead to economic repercussions for those targeted, raising critical questions about the ethical implications of such actions (Kyriakou et al., 2023).

Legal Frameworks and Freedom of Expression

The legal landscape governing freedom of expression in Pakistan is complex. The Constitution guarantees this right; however, it is often curtailed by various laws that address defamation, hate speech, and public order discusses how existing defamation laws can be weaponized against individuals who participate in cancel culture, potentially stifling free speech. It creates a chilling effect where individuals may self-censor due to fear of legal repercussions, a concern echoed by several scholars in highlighting the inadequacies of current legal frameworks in addressing the unique challenges posed by social media (Uddin, 2023).

Traditional defamation laws, designed for print media, struggle to adapt to the instantaneous nature of online discourse, leading to confusion over liability and accountability. This gap in the legal framework complicates the landscape for those seeking to cancel culture and boycotting (Lane, 2023).

Social Media's Role in Amplifying Cancel Culture

Social media platforms have fundamentally transformed the dynamics of public discourse in Pakistan. As pointed out, these platforms serve as a megaphone for marginalized voices and a battleground for contentious debates. The rapid dissemination of information can amplify calls for boycotting, often without thorough fact-checking. This immediacy raises concerns about the potential for misinformation, which can lead to unjust cancellations or boycotts based on inaccurate representations of individuals or events (Saldanha et al., 2023).

Furthermore, social media's viral nature can escalate conflicts quickly, creating an environment where the accused often lack the opportunity for defense or redress. This unbalanced power dynamic poses significant challenges for legal recourse, as those targeted may find it difficult to address reputational damage through traditional legal avenues (Lane, 2023).



Impact on Individuals and Organizations

The economic and psychological ramifications of cancel culture and boycotting are profound. The fear of being canceled can inhibit open discourse, as individuals may refrain from expressing dissenting opinions or engaging in controversial discussions. This phenomenon, often called self-censorship, raises critical questions about the health of public discourse in Pakistan (Al-Jarf, 2023).

Moreover, the legal implications for organizations involved in cancel culture are significant. argues that businesses must navigate a precarious balance between responding to social pressures and protecting their reputations (Naeem et al., 2023). Legal strategies may include preemptive measures to manage public relations crises, yet these strategies often lack clear legal guidance. The absence of robust legal protections against unwarranted boycotts further complicates the landscape, as organizations may feel vulnerable to mob mentality and public opinion (Norris, 2023).

Comparative Perspectives

While much of the existing literature focuses on Pakistan, comparative analyses with other countries provide valuable insights. They draw parallels with cancel culture phenomena in Western contexts, where legal responses have included both legislative reforms and judicial interventions. Such comparisons underscore the need for Pakistan to develop its legal frameworks in a manner that recognizes the unique sociocultural dynamics at play and emphasizes that global experiences can offer valuable lessons for Pakistan (Jamil, 2023).

For instance, frameworks that protect individuals from frivolous defamation claims while upholding freedom of expression could serve as models for legislative reforms. Understanding the international landscape allows for a more nuanced approach to developing laws that address cancel culture and boycotting complexities (Tornberg, 2024).

Recommendations for Legal Reforms

The literature underscores an urgent need for legal reforms that can adapt to the realities of cancel culture and boycotting in Pakistan and recommends developing more precise definitions and guidelines surrounding online defamation and public shaming. Such reforms would





protect individuals from unjust repercussions and promote healthier discourse by reducing the fear of backlash. Advocates for establishing mechanisms for dispute resolution tailored to the digital age, allowing for more effective recourse for those affected by cancel culture (Wu, 2022). It could involve specialized legal frameworks that consider the rapid nature of online communication while ensuring that rights to free speech are not compromised (Al-Jarf, 2023).

Challenges for Legal Perspective of Cancel Culture & Boycotting in Pakistan

Cancel culture and boycotting, as social phenomena, bring forth complex challenges in Pakistan's legal framework. These challenges arise as the country grapples with balancing free expression, reputational rights, and the growing influence of social media. In Pakistan, where societal norms and values hold significant sway, cancel culture has escalated, often leading to public backlash, social exclusion, or boycotts against individuals or organizations. The legal implications of such actions are both complicated and evolving, given the limited legal structure directly addressing these issues.

1. Free Speech and Defamation Laws

One of the primary legal challenges surrounding cancel culture and boycotting in Pakistan is the tension between free speech and defamation laws. Pakistan's Constitution guarantees freedom of expression under Article 19, but this freedom is subject to restrictions to protect "the glory of Islam, public order, decency, or morality." This conditional freedom is often at odds with public campaigns to "cancel" someone, which may involve accusations that damage reputations. Defamation is a criminal offense under Section 499 of the Pakistan Penal Code (PPC), which prohibits harm to a person's reputation through unverified claims. In the context of cancel culture, individuals often voice allegations and opinions on social media platforms without concrete evidence. The state must then navigate the complex issue of protecting individuals' reputational rights without unduly stifling free speech.



2. The Role of Social Media and Cyber Laws

Social media has amplified the reach and impact of cancel culture and boycotting, making it a potent tool for influencing public opinion. However, the legal framework in Pakistan struggles to keep pace with the rapid spread of information online. Pakistan's Prevention of Electronic Crimes Act (PECA) 2016, addresses issues like cyber harassment, defamation, and hate speech online, but its application to cancel culture is limited and often criticized. PECA grants the Federal Investigation Agency (FIA) broad powers to investigate and remove content deemed harmful or defamatory. Yet, the act's interpretation remains inconsistent, leading to concerns over censorship and abuse of power. These legal ambiguities make it challenging to balance the right to free expression with preventing harmful effects of cancel culture on targeted individuals or entities.

3. Societal Norms and Public Morality

Another legal challenge is how societal norms influence both the legal system and public opinion in Pakistan. Cancel culture often stems from moral or religious sentiments, and Pakistan's conservative social values mean that actions seen as counter to Islam or national identity can quickly incite boycotts or cancelation campaigns. This influence makes it difficult for legal institutions to maintain impartiality, especially when public opinion plays such a strong role. Boycotts based on moral or religious disapproval can also attract pressure on businesses or individuals to conform, leading to economic or social ostracization. The state finds itself in a difficult position, as legislating against moral grounds for boycotts could lead to further unrest.

4. Economic Consequences and Corporate Responsibility

The economic impact of cancel culture and boycotting also presents a legal challenge. Boycotts may be aimed at businesses, often driven by social issues or the perceived misconduct of corporate representatives. When boycott campaigns take off, they can significantly affect a company's financial performance, disrupting operations and potentially causing layoffs. The legal framework in Pakistan does not currently offer clear protection for companies facing boycotts, nor are there established guidelines for corporate accountability in handling social issues. For





corporations, this lack of legal clarity raises ethical dilemmas on how to address public grievances without compromising profitability.

5. Privacy and Accountability Issues

Lastly, cancel culture poses significant challenges regarding privacy and accountability. Social media campaigns often involve revealing personal information of individuals, which can lead to doxxing and online harassment. Pakistan's privacy laws are relatively underdeveloped, and there is limited recourse for victims of such actions. This leaves a gap in protecting individuals' privacy, further complicating the legal issues surrounding cancel culture. At the same time, holding accountable those who instigate or promote cancel culture is legally challenging, as it involves tracking anonymous social media accounts and proving intent.

In conclusion, the legal perspective on cancel culture and boycotting in Pakistan is fraught with challenges, as existing laws struggle to address the nuanced implications of these social phenomena. Strengthening cyber laws, refining defamation statutes, and creating clear guidelines for corporate responsibility could help bridge the gap, but these changes must also respect Pakistan's unique cultural and social landscape.

Opportunities for Legal Perspective of Cancel Culture & Boycotting in Pakistan

In Pakistan, the rise of cancel culture and boycotting presents not only challenges but also significant opportunities for the country's legal landscape. These social phenomena have heightened public interest in accountability, ethics, and justice, sparking discussions on both individual and corporate responsibility. By addressing these areas through legal reforms and societal engagement, Pakistan's legal system can enhance protections for free expression, develop comprehensive digital rights, and improve mechanisms for accountability. These opportunities have the potential to modernize Pakistan's legal framework, aligning it with contemporary issues in a way that respects cultural sensitivities while fostering fairness and transparency.

1. Strengthening Cyber Laws for Better Digital Rights

Cancel culture, largely fueled by social media, brings into focus the need for robust digital rights. This creates an opportunity to strengthen cyber





laws in Pakistan to ensure balanced protections for individuals' reputations and free speech. The Prevention of Electronic Crimes Act (PECA) 2016 offers a starting point, but amending it to clarify protections against online harassment, defamation, and cyberbullying would provide citizens with greater confidence in their online rights. Legal reforms could set clearer boundaries on acceptable online behavior, provide recourse for victims of unjust cancel campaigns, and encourage ethical standards on digital platforms. These changes could help ensure that online spaces remain open for expression while preventing harm to individuals through public shaming or false accusations.

2. Enhancing Defamation and Privacy Protections

Cancel culture often raises questions about defamation and privacy rights, presenting an opportunity to modernize Pakistan's laws in these areas. Strengthening defamation protections under Pakistan Penal Code Section 499 to address online platforms specifically could create a legal deterrent against spreading unverified claims that harm individuals' reputations. Privacy laws in Pakistan are currently underdeveloped, offering limited protections against doxxing, harassment, or nonconsensual sharing of personal information. By introducing comprehensive privacy laws and clearer regulations on social media, Pakistan could align with international standards, making the legal framework more resilient to privacy violations and equipping individuals with greater control over their personal information.

3. Developing Guidelines for Corporate Accountability

Cancel culture and boycotts often target corporations and organizations, presenting an opportunity to define corporate accountability in Pakistan's legal system. By establishing clear guidelines on corporate social responsibility (CSR) and ethical conduct, Pakistan's legal framework can help businesses better address public grievances and avoid reputation-damaging backlash. Legal provisions encouraging transparency and ethical conduct could foster a business environment where companies are more responsive to social issues, potentially reducing the likelihood of cancel culture campaigns targeting them. Encouraging CSR through legal incentives, such as tax breaks or public recognition, could also





promote positive business practices, leading to increased consumer trust and better social impact.

4. Fostering a Culture of Mediation and Dispute Resolution

Cancel culture highlights the need for alternative methods of dispute resolution that don't rely solely on social media platforms. Establishing a culture of mediation and legal dispute resolution could provide individuals and organizations with avenues to address grievances constructively. Legal reforms could introduce accessible avenues for mediation, arbitration, or reconciliation, reducing the likelihood of public cancel campaigns while promoting fair outcomes. By creating spaces for dialogue and resolution, Pakistan's legal system can encourage a culture of accountability that doesn't depend on online shaming, thereby fostering a more collaborative social environment.

5. Educating the Public on Legal Rights and Digital Ethics

One key opportunity lies in public education about digital ethics and legal rights. With proper knowledge of defamation laws, privacy protections, and the boundaries of free expression, individuals can be more mindful of the impact of cancel culture and boycotting. This can reduce the prevalence of harmful online campaigns rooted in misinformation or unverified claims. Public awareness initiatives led by legal professionals, educators, and government bodies can help citizens understand the legal consequences of online behavior, fostering a responsible digital culture. Educational campaigns that highlight the importance of verification, respectful discourse, and privacy considerations would empower citizens and reduce instances of unjust canceling or harmful boycotts.

In conclusion, the emergence of cancel culture and boycotting presents Pakistan with valuable opportunities to strengthen its legal framework. By modernizing cyber laws, enhancing privacy and defamation protections, and fostering a culture of corporate accountability and mediation, the legal system can address the complexities of these social phenomena effectively.

Discussion

The rise of cancel culture and boycotting in Pakistan highlights a complex interplay between societal dynamics and legal frameworks.





While these phenomena empower marginalized voices to challenge injustices, they pose significant risks to freedom of expression. The rapid dissemination of information on social media amplifies calls for boycotting but often lacks the thorough fact-checking necessary to prevent unjust repercussions. This immediacy can lead to misinformation and create an environment where individuals and organizations struggle to defend themselves against public backlash.

Moreover, the psychological and economic impacts of being canceled can be profound, fostering a culture of self-censorship that inhibits open discourse. Individuals may hesitate to express dissenting views for fear of reprisals, which ultimately undermines the health of public dialogue. Organizations, meanwhile, face a delicate balancing act between responding to social pressures and protecting their reputations, often without clear legal guidance.

The current legal framework struggles to address these challenges, as traditional defamation laws fail to adapt to the fast-paced nature of online discourse. As such, there is a pressing need for legal reforms that provide clearer definitions and guidelines for addressing online defamation and public shaming. Establishing specialized mechanisms for dispute resolution could foster a more equitable environment, enabling both accountability and the protection of free speech in an increasingly digital landscape.

Conclusion

The emergence of cancel culture and boycotting in Pakistan presents a multifaceted challenge that intersects with legal, social, and ethical considerations. While these phenomena can empower marginalized groups and drive social change, they simultaneously risk infringing on fundamental freedoms and creating a climate of fear among individuals and organizations. The rapid spread of information on social media, coupled with a lack of robust fact-checking, often leads to misinformation that can unjustly damage reputations and stifle open discourse.

The psychological toll on those targeted can lead to self-censorship, undermining the dialogue essential for a vibrant society. Organizations navigating the delicate balance between public accountability and





reputation management find themselves without adequate legal protections or clear guidelines to address the repercussions of cancel culture. Legal reforms that clarify definitions related to online defamation and public shaming are urgently needed. Developing specialized dispute-resolution mechanisms will enhance accountability and protect individuals' rights to free speech. By fostering a more equitable legal framework, Pakistan can better navigate modern discourse's complexities, ensuring that social justice and individual freedoms are upheld in an increasingly digital world.

Recommendations

Develop Clear Legal Definitions: Establish clear definitions and guidelines for online defamation and public shaming to create a consistent legal framework that addresses the unique challenges of digital discourse.

Enhance Fact-Checking Mechanisms: Promote and fund independent fact-checking organizations to combat misinformation on social media and ensure that public discourse is based on accurate information.

Establish Specialized Dispute Resolution Mechanisms: Create legal avenues specifically designed for resolving disputes related to cancel culture and boycotting, allowing for faster and more context-sensitive resolutions

Implement Public Awareness Campaigns: Launch educational campaigns to inform the public about the implications of cancel culture, including the importance of responsible sharing and the potential impact of online actions.

Strengthen Protections for Free Speech: Reaffirm and strengthen legal protections for freedom of expression, ensuring that individuals can voice dissenting opinions without fear of retaliation.

Support Mental Health Resources: Provide mental health support for individuals and organizations affected by cancel culture, addressing the psychological toll and promoting resilience.

Encourage Responsible Corporate Policies: Advise organizations to develop internal policies that promote open dialogue and address how to handle potential public backlash effectively.





Facilitate Dialogue Among Stakeholders: Organize forums that bring together government, civil society, and private sector representatives to discuss the implications of cancel culture and explore collaborative solutions.

Adapt Existing Laws to Digital Contexts: Review and revise existing defamation and public order laws to ensure they are relevant and applicable to social media and online interactions.

Promote International Best Practices: Study and adapt successful strategies and legal frameworks from other countries that have effectively addressed the challenges of cancel culture, ensuring a tailored approach for Pakistan.

Research Limitations

Several factors limit this research. First, social media's rapidly evolving nature and cancel culture present challenges in capturing comprehensive data, as trends and public sentiments can shift quickly. Second, Pakistan's diverse sociocultural context may limit the generalizability of findings, as what works in one region or community may not be applicable elsewhere. Additionally, access to reliable data and case studies on cancel culture and boycotting can be restricted due to privacy concerns and the sensitive nature of public backlash.

The focus on legal frameworks may also overlook other significant factors, such as economic impacts or psychological effects, which require a multidisciplinary approach for a fuller understanding. Lastly, the study's recommendations may face practical implementation challenges, including resistance from various stakeholders and the complexities involved in enacting legal reforms within existing political and institutional frameworks.

Research Implications

The implications of this research extend to both policy development and societal understanding. By establishing clear legal definitions and guidelines for online defamation and public shaming, policymakers can create a more consistent legal framework that protects individuals while promoting responsible discourse. Enhancing fact-checking mechanisms will help combat misinformation, fostering a more informed public. Establishing specialized dispute resolution avenues can offer timely





recourse for those affected by cancel culture, thus encouraging open dialogue.

Furthermore, public awareness campaigns can educate citizens about the consequences of their online actions, potentially reducing unjust cancellations. Supporting mental health resources can mitigate the psychological impacts of being targeted in online disputes. Overall, the research underscores the necessity of collaborative efforts among stakeholders to address the multifaceted challenges posed by cancel culture, promoting a balanced approach that upholds social accountability and individual freedoms.

Future Research Directions

Future research on the legal perspective of cancel culture and boycotting in Pakistan could explore several critical directions. First, comparative studies examining how countries manage cancel culture through legal frameworks could provide valuable insights for developing effective policies tailored to Pakistan's unique sociocultural context. Additionally, longitudinal studies assessing the evolving nature of public sentiment and legal responses to cancel culture could help identify trends and inform proactive measures.

Another avenue for research could focus on the impact of cancel culture on marginalized communities, investigating how these groups experience and respond to online backlash. It could inform targeted support strategies that prioritize inclusivity and social justice. Furthermore, interdisciplinary approaches that integrate psychological, sociological, and legal perspectives could yield a more comprehensive understanding of the implications of cancel culture.

Research could also evaluate the effectiveness of implemented policies and public awareness campaigns, providing feedback for continuous improvement. Finally, examining the role of social media platforms in shaping discourse and their responsibilities in managing misinformation could contribute to a more informed debate on accountability in the digital age. These directions could enhance the academic discourse surrounding cancel culture while informing practical solutions for policymakers and society.



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